



The **Student and Program Support Services Hub** provides support services to all undergraduate and postgraduate coursework students including:

- *Advanced standing/credit transfer*
- *Change of major or specialisation*
- *Course selection*
- *Cross-institutional study*
- *Enrolment advice*
- *Enrolment overload*
- *Enabling of Global Learning approvals*
- *Graduation checks*
- *Internal degree transfers*
- *Indigenous student support*
- *Permissible timetable clashes*
- *Leave of absence requests*
- *Retrospective Withdraw No Fail requests*
- *Academic Progression checks*
- *Faculty of Health Sciences Peer Mentoring Program*
- *Study plans*
- *Pastoral Care*

Meet the Student and Program Support Services (SPSS) team – your go to people

The Student and Program Support Services, Student Recruitment and Student System teams are managed by [Julie Sulda](#), Team Leader Student and Program Support Services.

[Mary Denholm](#) is our experienced Student and Program Support Services Coordinator. Mary and her team coordinate student and program support service functions ensuring a student-centric customer service. Mary's responsibilities include leadership of our program advisers, student support officers and our Student Development Officer. Mary will co-ordinate student and staff enquiries, credit applications, orientation and enrolment programs and other on-boarding activities, student progress, retention, completions and graduations, policy advice, development and continuous improvement and ensure the delivery of customer service excellence.

[Rabekha Jamieson](#) is our friendly Precinct Connect Officer, promoting effective and responsive front of house services. Rabekha provides information and advice to staff, students & external stakeholders, as well as administrative support to the functions and day-to-day operations of the SPSS team.

[Aleksandra Payne](#), [Carmen Rayner](#) and [Stephanie Rogers](#) are our friendly Program Advisers. They provide program advice and study plan development for our undergraduate and postgraduate coursework entry degrees in the Faculty. Aleksandra Payne specialises in undergraduate Health Sciences degrees. Carmen Rayner specialises in undergraduate Psychology and postgraduate coursework degrees. Stephanie Rogers specialises in undergraduate Dentistry, Nursing and Medicine degrees. However, moving forward all program advisers will be cross-skilled across all programs.

[Domenica Cassar](#) is our approachable Indigenous Student Support Officer who provides support and advice for all Aboriginal and Torres Strait Islander (ATSI) students in the Faculty. Domenica also assists in the coordination of the Faculty Peer Mentoring program.

[Ebony Dukic](#) is our helpful Student Development Officer, specialised in supporting academic progress and monitoring 'at risk' student performance, in compliance with university policy. Ebony provides advice and direction for students requiring additional support, working closely with program advisers, academic coordinators and central university services. Ebony also coordinates the Faculty Peer Mentoring program.

Meet Nicole Rubino and Brooke Blackburn, the Student Recruitment team

[Nicole Rubino](#) manages the operational delivery of the Faculty's coursework student recruitment strategies with the aim to ensure we attract the best domestic and international students to our suite of 52 degrees. Nicole manages the student recruitment event schedule, liaises with all stakeholders including current students, future students, parents, high schools and the central university student recruitment teams.

[Brooke Blackburn](#) organises and attends major on and off campus student recruitment events, providing advice and information on all health science entry degrees. Brooke also supports a range of activities, which include engagement with stakeholders, potential students, parents and agents ensuring the University of Adelaide is promoted as a first-choice institution.

Nicole and Brooke can also be contacted for school recruitment event enquiries.

Contact us

Drop in and meet the team, [Level 4, Medical School South Building](#) on Frome Road, [email](#) or phone on +61 8313 0273.